

Accessibility Guide



Floriade is Australia's Biggest Celebration of Spring and is committed to reducing barriers and delivering an event that is accessible and inclusive. A range of services are available to support your visit.

Plan your visit

Floriade is held in Commonwealth Park, Regatta Place, Parkes, Canberra.

The Park features sealed paths, accessible toilets, and accessible parking. Viewing areas and facilities are designed to support an inclusive experience for all visitors.

Please note: changes to bus routes, road access, and parking may affect travel due to ongoing light rail construction. Accessible transport options include free Floriade Weekend Express buses and the Floriade Daily Shuttle, both wheelchair accessible.

Floriade interactive map

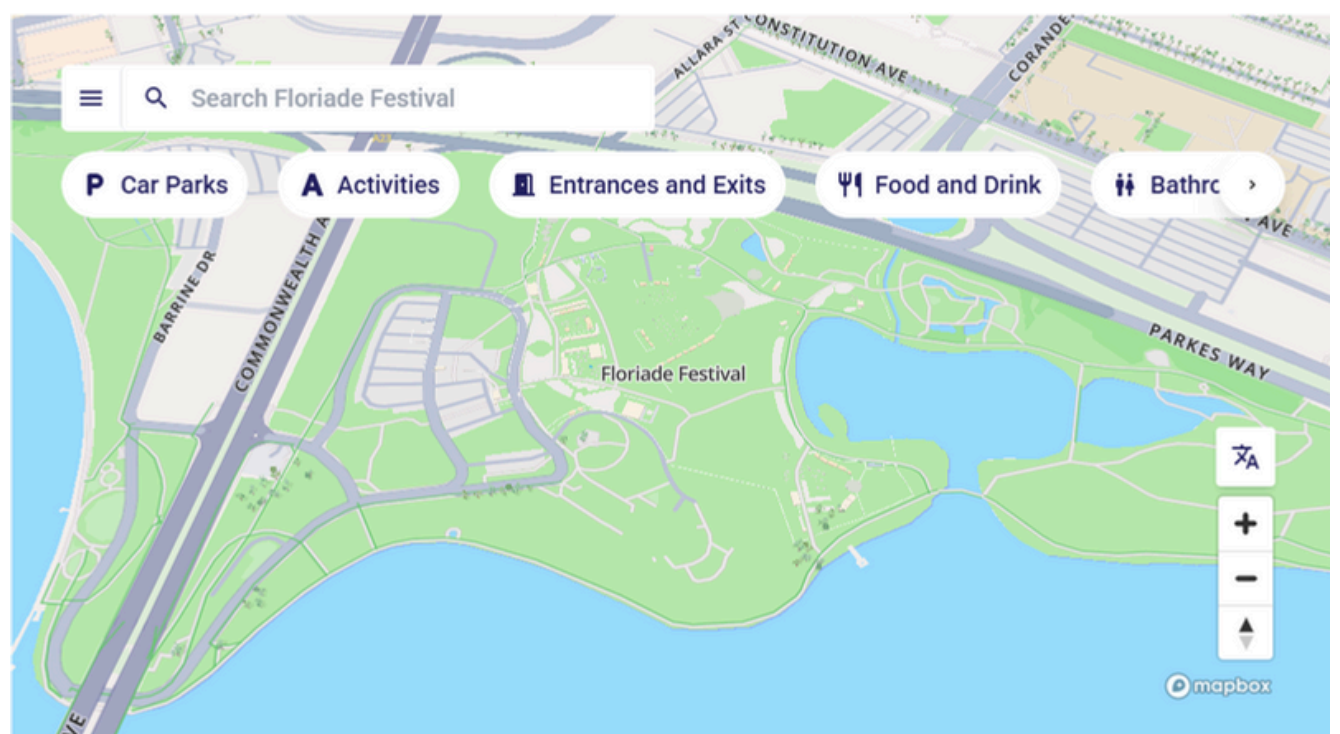
Getting around Floriade has never been easier! This year, we're introducing **BindiMaps** – a fully interactive, accessible digital map of Commonwealth Park.

With BindiMaps, you can:

- Plan your visit from home with custom directions straight to the festival gates.
- Find your way onsite between garden beds, food vendors, stages, markets, and facilities.
- Explore over 200 points of interest, each with helpful details and images.
- Choose the best route for you – walking, driving, cycling, public transport, or wheelchair-friendly options.
- Receive real-time updates for road closures, shuttle information, and accessibility changes.
- Available in multiple languages, making it easier for visitors from around the world

Check out our interactive map.

Click or search to find what you're looking for.



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Floriade site map

To help you find your way around Floriade, we have also included key accessibility information on the Floriade Site Map.



Getting around Floriade

Floriade is located on a four-hectare site. The circuit around Floriade is approximately 1.6km and contains sealed and compacted gravel pathways. Many of the entertainment and dining hubs are located on grass.

A limited number of wheelchairs, walking frames, electric mobility scooters and strollers are available for hire on site from the Mobility Marquee.

The Floriade train operates through the event and is a lovely way to see and move around the site. The Floriade train is not wheelchair accessible.

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Accessible Parking

Free accessible parking is available near the Regatta Point Entry Gate (via Commonwealth Avenue). Spaces are limited and require a valid disability parking permit, including those issued interstate or overseas.

Front gate drop off zone

A designated pick-up and drop-off zone is located at the Regatta Point Entry Gate for passengers with limited mobility.

Floriade Shuttle and Floriade Weekend Express

Other accessible parking locations can be found across the precinct. A **free Floriade Shuttle bus** connects many of the precinct carpark to the Floriade gates.

The new **free Floriade Weekend Express** departs from Belconnen, Tuggeranong and Woden and runs on weekends and Nightfest only.

The Floriade Shuttle and Floriade Weekend Express are wheelchair accessible.

[Click here](#) for further information.

Mobility Hire

A limited number of wheelchairs, walking frames, electric mobility scooters and strollers are available for hire. For mobility hire and booking enquiries, please email scooters@netspeed.com.au or send a text message to **0403 242 584**.

Devices can be collected from the Mobility Marquee located at the Regatta Point Gate.



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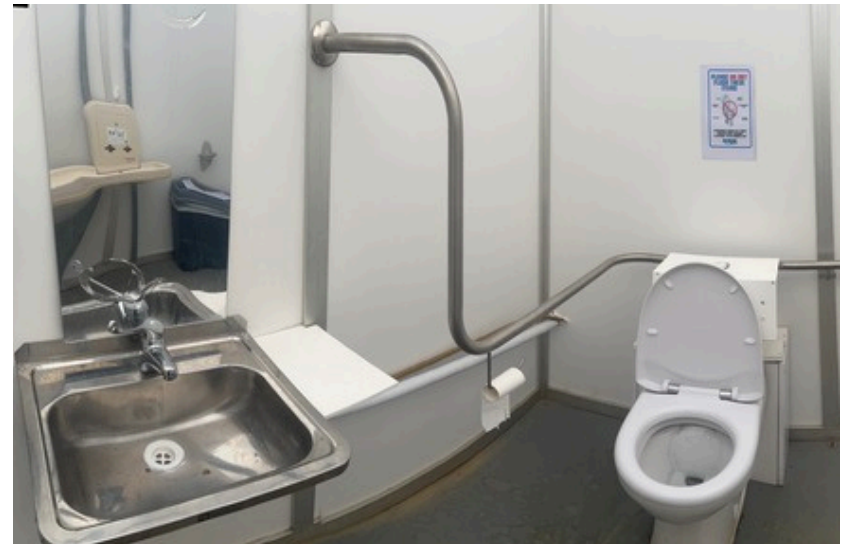
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Accessible toilets

There are 4 accessible toilets located throughout the park, including in the following locations:

- Ferry Gate
- Stage 88
- Main vista

All accessible toilets have handrails fitted, and standard swinging doors.



Changing Places facility

A Changing Places facility is available near First Aid and includes:

- An adult-sized, height-adjustable change table
- A ceiling-mounted hoist system
- A peninsula-style toilet
- Space for two carers if needed
- A safe, clean and private environment
- An automatic door with clear signage and controlled access



Parents and Carers room

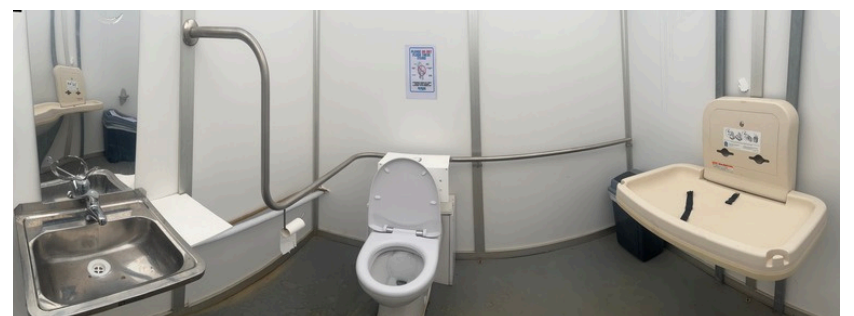
A dedicated Parents and Carers Room is available near First Aid and includes:

- A change table
- Low sofa style seating and stools for breast/bottle feeding
- Microwaves to heat/sterilise equipment

Please note that this room is not wheelchair accessible.

Accessible toilets are fitted with baby change tables and nappy disposal. The Floriade Café staff are happy to assist with hot water for warming bottles.

There are many quiet areas within the gardens to feed your baby, or our staff may be able to provide access to a quiet room if not currently in use.



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Wheelchair accessible picnic table

Wheelchair accessible picnic tables are located in the Stage 88 dining hub.

Sensory Hour

Sensory Hour runs from 9:30am until 10:30am on weekdays during Floriade (not including public holidays).

During this hour there will be limited amplified sounds and stage performances to create a relaxed and inclusive atmosphere, offering a sensory friendly experience at Floriade for individuals with sensory processing challenges.

Floriade Rotary Gnome Painting - Accessible group bookings

Floriade offers schools and community groups with access requirements dedicated gnome painting sessions at Rotary Gnome Knoll. Held during Sensory Hour, these small-group sessions cater to all ages and abilities. Groups must provide appropriate supervision and support for safe participation.

Bookings are first come, first served — express your interest [here](#). If the form is closed, email events@act.gov.au to join the waitlist.

Accessible community and nursing home bus tours

Floriade's Community and Nursing Home Bus Tours offer aged care residents a comfortable drive-through experience of the festival in small buses (up to 25 seats). One bus enters the grounds at a time, allowing passengers to enjoy the floral displays without leaving the vehicle. Coordinators can book in advance, with support available to ensure a smooth and accessible visit.

Tours are available on weekdays, Monday 15 – Friday 19 September and Monday 22 – Friday 26 September. Click [here](#) for further information



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Assistance animals

Trained and accredited assistance animals are welcome throughout Floriade, including all outdoor areas of Commonwealth Park. Handlers must ensure animals are on a lead and under control at all times.

For safety reasons, staff may request to see accreditation (for example, a certificate, token or harness) or other evidence to demonstrate that the animal is properly trained.

Please note: pets and non-assistance animals are not permitted within the event site, except on Sunday 12 October, when Floriade welcomes pooches big and small to Dogs' Day Out.



Companion card

Companion cards are accepted with NightFest ticket sales.

Please email events@act.gov.au to process your ticket purchase with your proof of card.

Contact

Floriade staff and volunteers at the entrance gates can answer your questions and provide assistance. For further information, email events@act.gov.au or call the Canberra Region Visitor Centre on **1300 554 114** to speak to a member of staff



Continous improvement

Floriade is always evolving to be more inclusive and accessible. Whether it's improving onsite experiences or updating our online information, we welcome feedback to help us do better. If you have suggestions or ideas, please get in touch at events@act.gov.au