



Australia's Biggest Celebration of Spring

Floriade Volunteer Roles 11 September – 10 October 2021

Floriade is Australia's Biggest Celebration of Spring. For 30 days across September and October, Canberra comes alive with beauty, colour and vibrancy as Floriade celebrates flowers, food and family. The flowers will return to Commonwealth Park, as well as being distributed around Canberra, so patrons can enjoy the vibrancy of Floriade wherever they are.

Floriade will run from September 11 through to October 10 with NightFest taking place over four nights, 30 September to 3 October.

Be a part of the biggest celebration of spring and join our team of volunteers to help deliver Floriade 2021!

Volunteer Roles may change in line with changing COVID-19 Health Regulations.

Venue and Site Decoration

REQUIRED: 3 – 4 Volunteers (dates and hours TBC)

SHIFT TIMES: 2 WEEKS PRIOR TO FLORIADE

Assist our event delivery team to design and prepare venue and site decorations that bring the Floriade theme to life. These volunteers will also be required to paint, bend, lift and assemble the artwork using tools and equipment.

Artistic volunteers encouraged to apply for this position.

Volunteer Support Assistant

REQUIRED: 1 per shift

SHIFT TIMES: 9:00AM – 1:00PM and 12:30PM – 5:30PM

Shift times include pre-shift briefing, and a 15-minute break

The Volunteer Support Assistant will assist the Volunteer Coordinator to coordinate the volunteer sign-in and sign-out process including distribution of any uniform requirements, radios, meal vouchers, drink bottles etc.

The Volunteer Support Assistant will work with Volunteer Coordinator and Event Management to ensure all event roles are covered and all assets are monitored and managed.

The Volunteer Support Assistant may be tasked with passing on messages via radio and providing information to volunteers around the event precinct.



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Welcome Team

REQUIRED: 8 per shift

SHIFT TIMES: 9:00AM – 1:00PM and 12:30PM – 5:30PM

Shift times include pre-shift briefing, and a 15-minute break

Welcoming patrons to the festival, these volunteers will provide information, give directions to key locations, and assist patrons with questions/feedback. These volunteers will be positioned at all the entrances to the event and will be the first friendly face our attendees see as they enter.

Welcome Team Supervisor

REQUIRED: 1 per shift

SHIFT TIMES: 9:00AM – 1:00PM and 12:30PM – 5:30PM

Shift times include pre-shift briefing, and a 15-minute break

This volunteer is responsible for looking after the volunteers on shift at the entrances to Floriade. They will relieve the team members during breaks and ensure everything is running smoothly.

Entertainment Support

REQUIRED: 2 per shift

SHIFT TIMES: 9:00AM – 1:00PM and 12:30PM – 5:30PM

Shift times include pre-shift briefing, and a 15-minute break

These volunteers will assist with ensuring all entertainment is running smoothly on site. This role includes buggy driving, assistance with stage and performers including setting and tidying the green room, driving performers around the site, and ensuring they have everything they need.

This position requires a mature volunteer with a valid, clean driver's license and a short interview with the Events ACT team prior to being appointed.

Floriade Ambassador

REQUIRED: 2 per shift

SHIFT TIMES: 9:00AM – 1:00PM and 12:30PM – 5:30PM

Shift times include pre-shift briefing, and a 15-minute break

These volunteers will create a fantastic Floriade experience for attendees by being available to answer questions, take photos, provide advice and directions and distribute maps. These volunteers will rove the site where appropriate and report back to the volunteer coordinator if they come across any issues.





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Floriade Garden Ambassador

REQUIRED: 1 per shift

SHIFT TIMES: 9:00AM – 1:00PM and 12:30PM – 5:30PM

Shift times include pre-shift briefing, and a 15-minute break

This volunteer will support the Floriade Gardening team by assisting with garden tours. Before undertaking this role, volunteers acting as Garden Ambassadors will be provided with training on the guided tours, design and planting process and any other important information.

Keen gardeners are encouraged to put themselves forward for this position.

Site Office Admin Assistant

REQUIRED: 1 per shift

SHIFT TIMES: 9:00AM – 1:00PM and 12:30PM – 5:30PM

Shift times include pre-shift briefing, and a 15-minute break

This volunteer will help with general administration tasks in the event office on site such as collation of documents into folders, making copies, laminating, stuffing envelopes, answering phones, receiving deliveries and signing in visitors.

COVID Safe Officer

REQUIRED: 3 - 4 per shift

SHIFT TIMES: 9:00AM – 1:00PM and 12:30PM – 5:30PM

Shift times include pre-shift briefing, and a 15-minute break

You will be acting as a Sustainability Champion and COVID Safe Officer. Help patrons to correctly separate their waste into the appropriate bins minimising waste stream contamination and diverting waste away from landfill. If you are acting as a sustainability champion you will be provided with information on which products belong in which bins and you will have a document with you at all times to refer to.

These volunteers should ensure the event precinct is clean and presentable, surfaces are sanitised, any litter is placed in the appropriate bin and chairs are returned to their allocated table. Typically attendees would be responsible for leaving an area as they found it, but with current health regulations we must take extra care to avoid cross-contamination.

These volunteers will assist our contracted cleaning company and inform the Volunteer Coordinator via radio if there is an area of the site that requires attention.





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Ticketing Assistant (TBC)

REQUIRED: 3 - 4 Per Entry Gate

SHIFT TIMES: 9:00AM – 1:00PM and 12:30PM – 5:30PM

This position is TBC and is dependent on the current COVID-19 Health Regulations at the time of the event.

As a ticketing assistant you will be required to assist with ticket checking/scanning at the entry gates and reminding patrons of COVID safe distancing and queueing while waiting to be allowed inside.





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NightFest – 30 September – 3 October 2021

NightFest Set-Up Crew

REQUIRED: 2 per night

SHIFT TIMES: TBC

These volunteers will be assisting the events team in gearing up for NightFest by putting up signage, setting up trestle tables, and getting equipment in place for the evening. These volunteers will be required to lift and shift equipment and will be working to a tight deadline.

NightFest Ambassador

REQUIRED: 4 per night

SHIFT TIMES: TBC

These volunteers help visitors to have a fantastic NightFest experience, by answering questions, providing advice and directions. These volunteers will be positioned inside the entry gates to NightFest.

NightFest Activation Crew

REQUIRED: 2 - 4 per night

SHIFT TIMES: TBC

These volunteers will be helping visitors to have an unforgettable NightFest experience. These volunteers will be positioned at the major activations at the event and will help visitors to safely interact and engage with the installations.

These volunteers may also be required to wipe down installations with high touch points and remind patrons of COVID-19 distancing regulations.

Ticketing Assistant (TBC)

REQUIRED: 3 - 4 Per Entry Gate

SHIFT TIMES: TBC

This position is TBC and is dependent on the current COVID-19 Health Regulations at the time of the event.

As a ticketing assistant you will be required to assist with ticket checking/scanning at the beginning of each night and reminding patrons of COVID safe distancing and queueing while waiting to be allowed inside.

